Darrell Rainey

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GSI Health

7715 Crittenden St

Philadelphia ,Pa. 19118

Dear Mr. Gormley:

After reviewing the job specifications, there are several reasons I believe I would be an ideal candidate for this position:

* **Systems administration background.** Managed administration of Clearcase, Collabnet TeamForge and SVN including but not limited to managing users, provisioning, creating repositories, testing new releases and upgrades...etc.. These products would have similar administration techniques to those listed in job spec. Having that background makes support of any tool a fairly seamless transition. Also did some light Fisheye administration.
* **Experience with Vendor relationships.** Worked directly as liaison to vendors such as IBM, CollabNet TeamForge and Microsoft covering support issues, upgrades, licenses, maintenance fees etc.. Again this is typically the task of anyone administering a tool or group of tools enterprise wide
* **Solid technical expertise and troubleshooting talents.** Coordinated and handled user issuesregarding the use of tools. Issues can range fromruser errors, tool integration, functionality not working as expected, etc. As the point of contact it was my responsibility to track and resolve all issues.

Sincerely,

Darrell Rainey